

February 10, 2009

Hospice of the Nature Coast
201 NE 1st Avenue
High Springs, FL 32643

To: Charlotte Hart, Regional Director

Margaret Carrigan and I would like to take a brief moment to express our sincere gratitude for the professional services we have been receiving from your staff in your High Springs, Florida, chapter.

It is nearly impossible to explain fully how improved, simplified and unstressed our lives have become since transferring over to your agency, without detailing the exceedingly poor situation from whence we came; unfortunately, the mandates of professionalism and proper decorum prohibit me from fully elaborating on the situation.

Every person that I have spoken to within your agency has been professional, courteous and personable. Furthermore, each of them has demonstrated their knowledge in their respective areas of operation and they have clearly dedicated themselves to the betterment of your clients, or your prospective clients as was the case for us when I first called your agency. Clearly, a simple 'thank you' just could not adequately express our sentiments or our appreciation for your efforts.

Although there are others with whom I have spoken, I would like to take this opportunity to name a few specific individuals who have directly impacted our lives in a positive manner, and who continue to make our situation easier to manage. These fine professionals are:

Donna Nussel, RN
Janet Moore, LSW

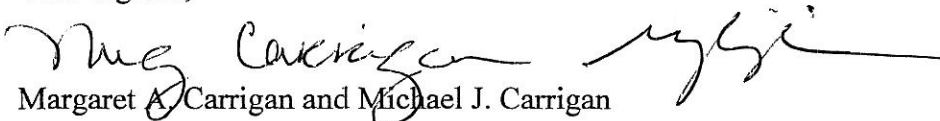
Kathryn White, LPN
Rosalyn Fawcett

If there are any professional commendations that can be bestowed on the above professionals, we would strongly support your efforts to do so.

If an opportunity arises whereby the Hospice of the Nature Coast needs/would like personal testimonials, for whatever reason or purpose, please feel free to contact me directly; I would be very pleased to lend my voice in support of your ongoing efforts to assist other families that are in similar situations. As we have discovered, there are other agencies that purportedly offer the same service and benefits, but as we all know, there can be significant differences that make all the difference in the world!

If need be, please do not hesitate to contact us; we always look forward to speaking with you!

Kind regards,


Margaret A. Carrigan and Michael J. Carrigan

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